

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of:

Alain PENDERS

Serial No.: 09/643,749

Filing Date: July 24, 2002

SYSTEM AND METHOD FOR ON-LINE SERVICE CREATION For:

Examiner: Kevin S. PARTON

Group Art Unit: 2153

RULE 312 AMENDMENT

MAIL STOP ISSUE FEE Commissioner for Patents P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

Please amend this application as follows:

Amendments to the specification begin on page 2 of this paper.

Remarks begin on page 3 of this paper.